

## REVIEW OF SERVICE SPECIFICATION/CONTRACT

(1)

## **Rationale of Checklist**

This checklist will be completed by the Principle Responsible Officer for every new or recommissioned service specification/contract sent to the LPC for comment/consultation. 'Review of specification/contract' is to be completed upon receiving initial documents before consultation by the Services Sub-group.

The checklist contains the LPC 's comments and recommendations for any requested changes to the proposed draft in order to achieve consistency across Cheshire and Wirral or to achieve/improve further the RAG rating. It will be sent to the services subgroup for consideration of amendments prior to further communication with the commissioner.

'Response summary' is to be completed after review by services sub-group to maintain accurate records of comments and amendments to the draft.

The LPC's purpose is to work positively with commissioners to ensure high quality outcomes from the service, which are both professionally and commercially viable for contractor participation.

Service Information		
Service Name	Emergency Hormonal Contraception (EHC)	
Head Commissioner	Wirral Community Health and Care NHS Foundation Trust (WCFT)	
Sub-Contract Commissioner (if applicable)	N/A	
Payment Body	Wirral Community Health and Care NHS Foundation Trust (WCFT)	
Recommissioned/New Service	Recommissioned	
Contract Dates	01/04/2024 – 31/03/2029	
<b>Service Specification Dates</b>	01/04/2024 – 31/03/2029	
Date sent to LPC	02/04/2024 (Briefing sent for consideration 27/02/2024)	
Date to be sent back to Commissioner	Following board meeting – 24/04/2024	



Review	of Ser	vice Specification/Contrac	t
		CPCW Consultation	
CPCW consulted by commissioner?	Yes		
CPCW consulted with sufficient time to comment?	Briefing s	sent to LPC for consideration 27/02/2024	
		Contract Information	
What is the contract mechanism? (NHS Standard, Public Health, 3 <sup>rd</sup> Party Provider)	Public H	ealth	
Does the contract mention TUPE? (Y/N)	See Page	e 76	
	See Page	63 – addition of Appendix Q	
	Also, see	page 25 onwards:	
Is there a clear definition of roles with regards to Data Controller within IG? E.g. Is the contractor stated as the Data Controller?	B37.3	To the extent that the Provider is acting as a data controller in respect of personal data processed pursuant to this contract, it shall comply with its statutory obligations under the GDPR and the DPA and the obligations contained in sub-paragraphs (b) to (o) of clause B37.2 as if they referred to personal data which it controlled and were not processing on behalf of the Authority.	Contractors would need to consider the potential implications of this.
	See Page	73	
Does the contract mention Intellectual Property? (Y/N)	C13.	INTELLECTUAL PROPERTY	
	C13.1 no Party	Except as set out expressly in this Contract, will acquire the IPR of the other Party.	
	See Page	2 17	
	B26.	LIMITATION OF LIABILITY	
Liabilities – are indirect losses mentioned? E.g., indirect losses are included/excluded	B26.1.	Neither Party shall be liable to the other Party (as far as permitted by Law) for Indirect Losses in connection with this Contract.	
	B26.2.	Each Party must at all times take all reasonable steps to minimise and mitigate any Losses for which it is entitled to be	





	provision of the Services or, the privacy or dignity of a Service User.	
If visits or physical audit, is the contractor given reasonable written notice in advance?	B24.2 Subject to Law and notwithstanding clause B24.1, an Authorised Person may enter the Provider's Premises and/or the premises of any Sub-contractor without notice for the purposes of auditing, viewing, observing, or inspecting such premises and/or the provision of the Services. During such visits, subject to Law and Good Clinical Practice (also taking into consideration the nature of the Services and the effect of the visit on Service Users), the Provider must not restrict access and must give all reasonable assistance and provide all reasonable facilities to the Authorised Person.	
Is the service pharmacist led or does it allow for technicians/other team members to participate?	4.2.1 All females requesting EHC will be referred to the accredited pharmacist for a confidential consultation.	
Are the performance measures/KPIs reasonable and achievable? (If applicable)	See Appendix C (Page 40)	
Is the administration proportional to size of service and remuneration?	For each consultation the pharmacist must complete the consultation template in the web-based database. This must be in discussion with the client in real time. Discussions with the patient at the time of the consultation will include information such as date and time of supply and patient details in line with NICE guidance.	
Does the service require its own SOP?	7. Standard Operating Procedure  7.1 The Contractor must have a Standard Operating Procedure (SOP) in place to cover provision of this service. This must be available to Authority if required. The Contractor must ensure that all staff including locums and those other than pharmacists, involved in the provision of the service operate within the SOP. This includes ensuring that all staff are aware of the need for sensitive patient centred communication skills.	
If so, are there any specifics required?	7.2 The SOP should be reviewed at least every two years or before if circumstances dictate. Each review should be documented and the SOP subject to version control. Changes to procedure must be highlighted within the SOP for special attention. Staff must read,	



	date and sign or otherwise record that they have read the SOP after a review.	
Is the contractor required to follow 3 <sup>rd</sup> party SOP's?	No	
Is the frequency of SOP review stated to be at least every 2 years?	Yes	
What is the reporting system and is this suitable to all contractors?	Pharmoutcomes	
Are the incident reporting procedures straight forward?	10. Significant Event reporting  The Provider will follow their own internal incident reporting. Patient and/or staff safety incidents directly linked to this contract must be reported in line with Appendix G	
Are the training requirements for the service reasonable? Consider accessibility to CPPE for non-pharmacist/technician staff	<ul> <li>6.1 Accreditation</li> <li>All pharmacist's delivering this service must:</li> <li>have undertaken and received a clear enhanced Disclosure Barring Service check which is to be undertaken at their own cost.</li> <li>Have a commitment to Continuing Professional Development (CPD)</li> <li>Accept personal responsibility for working within this service specification and understands the legal implications of doing so and works within the scope of the PGDs</li> <li>Have an awareness of Fraser Guidelines for patients aged under 16 years</li> <li>Have an awareness of local safeguarding children's board and Wirral Community Trust Adult and Child Safeguarding procedures</li> <li>Have successfully completed the current version of the CPPE Contraception e-learning and e-assessment</li> <li>Have successfully completed the current version of CPPE Emergency Contraception e-learning</li> </ul>	



- Have successfully completed the current version of CPPE Safeguarding children and vulnerable adults level 2
- Have undertaken appropriate training for working under PGDs for the supply and administration of medicines. Recommended training- eLfH PGD elearning programme
- \* N.B. Should a Pharmacist have recently completed the previous training package and not therefore be due to renew their training, the expectation and understanding is that, via Continuous Professional Development, the Pharmacist will remain updated and be able to apply latest clinical guidance in order to maintain competence to deliver this Service.
- 6.4 In accordance with the Safeguarding Children and Young People roles and competences for health care staff Intercollegiate document 2014, pharmacists are not required to undertake level 3 safeguarding training. However, it is recognised that on occasions practitioners may feel the frequency of intervention or local situation make this level of training appropriate to meet a higher than usual demand, this will be identified through the pharmacist's governance arrangements. A number of places on Level 3 training are negotiable with WCT.
- 6.6 Maintenance of Self-assessment Declaration of Competency – It is the pharmacist's responsibility to
  - maintain a regular Self-assessment
     Declaration of Competency reviewed at
     least every two years
  - undertake Continuing Professional Development and make this information available on request.
  - allow the information in their CPPE record to be shared directly with the commissioned IT provider and the commissioner. In order to do this the pharmacist must have ticked the box on their CPPE profile page to allow data



	from their learning and assessment	
	record to be shared with the	
	commissioner.	
	6.7 Service providers are responsible for informing	
	the commissioner via the generic e-mail address	
	below:	
	Sciow.	
	CHMfay wirralst@nhs not	
	<u>SHWfax.wirralct@nhs.net</u>	
	if their accreditation or competencies lance	
	if their accreditation or competencies lapse,	
	according to the agreement.	
	CO Nativith street in a new of the above requirements	
	6.8 Notwithstanding any of the above requirements	
	all pharmacists and registered technicians	
	involved in providing this service must adhere to	
	their professional code of conduct and at no	
	point does this service abrogate their	
	professional responsibility; professional	
	judgement must be used at all times. It is the	
	professional's responsibility to practice only	
	within the bounds of their own competence.	
	within the bounds of their own competence.	
	4.2.1 All consultations should be carried out in a	
	consultation room which is separate from the general	
	public areas of the pharmacy. The client and the	
	pharmacist should be able to sit down together and be	
Is the service operationally	able to talk at normal speaking volume without being	
efficient?	overheard.	
	For each consultation the pharmacist must complete the consultation template in the web-based database. This	
	must be in discussion with the client in real time.	
Is a PGD(s) required for this		
service?	Yes	
If so, is the PGD in date?	2.1/22/22/22	
Please state dates	01/03/2023 – 28/02/26	
Door the DCD eveire during		
Does the PGD expire during	Yes	
the contract period?		
	Remuneration & Funding Elements	
Payment body	Wirral Community Health and Care NHS Foundation	
organisation?	Trust (WCFT)	
Comparison to previous	No Change to previous fee structure.	
specification if available, or	£15 per consultation	
live/base specification	DT+VAT per supply	
e, base specification	£5 per pregnancy test	
Approved By:		- M



within another locality if		
new		
Difference in proposed fees	Price – these prices are fixed for 1st April 2024 to 31st	
if applicable (+/- £)	March 2025. An inflator of 1.3% will be applied annually	
	in line with the inflationary uplift of the head contract.	
Does remuneration		
include/cover set up costs,		
backfill, consumables etc?		
	B8.4 The Charges are stated exclusive of VAT, which	
In MAT annoidemed 2	shall be added at the prevailing rate as applicable and	
Is VAT considered?	paid by the Authority following delivery of a valid VAT	
	invoice.	
What is the payment		
claiming method? E.g.,	Physica stances	
PharmOutcomes, invoicing,	Pharmoutcomes	
email, postal claim etc.		
What is the payment claim		
frequency? E.g., weekly,	Monthly	
monthly, quarterly	Working	
montiny, quarterly		
Where stock / equipment is		
required, who		
provides/calibrates/		
services this? If contractor,	N/A	
does remuneration		
sufficiently cover the cost		
of this?		
Is overall remuneration		
fair?	In line with other areas	
	Miscellaneous Information	
Other information specific		
to this service for		
consideration by the		
Committee		
	Suggested RAG Rating	



## Additional Information for Commissioner to Consider (over and above what is commented/suggested in service specification/ contract documents)

CPCW has rated this service specification as GREEN based on the comments made above and below.

Our recommended actions / points to further improve the service are: N/A

Signed off by subgroup: Y/N	YES	
Next Steps:		(
CPCW will publish this service participation		
rating to contractors in <b>10 days' time.</b>		
Publication of this recommendation will be		
via individual email and posting on our		
website. Commissioners are asked to please respond		
promptly with feedback/proposed changes		
so that they can be included within CPCW's		
recommendation to its contractors.		
Date returned to commissioner:		
Commissioner response to LPC		
feedback:		
Please enter response here, returning		
promptly to <a href="mailto:support@cpcw.org.uk">support@cpcw.org.uk</a>		

COMMUNITY PHARMACY CHESHIRE