



Via Cheshire West and Chester
Aqua House
51 Boughton
Chester
CH3 5AF

19th March 2024

Dear Pharmacist

Service Level Agreements for Supervised Consumption and Needle Syringe Provision

As you may be aware, the service level agreements for Supervised Consumption and Needle Syringe Provision expire on 31st March 2024. To recognise the support you have provided to our clients and the pressures currently faced by community pharmacy, Via are working with the Local Pharmaceutical Committee to arrange for a review in the fees paid for these services. To allow the time for these discussions, the current SLAs will be extended for three months.

Please accept this letter as confirmation that the current service level agreements for Supervised Consumption and Needle Syringe Provision are extended until 30th June 2024.

We very much appreciate your patience and support in continuing to deliver these services and if you have any queries, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Mak Chohan', on a light-colored background.

Mak Chohan
Director of Pharmacy
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