

# Service Specification Checklist

#### **Rationale of Checklist**

This checklist will be completed by the CPCW sub-committee for every new or recommissioned service specification sent to CPCW for comment/consultation. The response summary is completed after consultation and agreement by the sub-committee.

The Checklist contains the CPCW sub-committee's comments/recommendations for any requested changes to the proposed/draft service specification in order to achieve/improve further the green rating. It will be sent to the service commissioner for consideration of amendments ideally prior to go-live of the service.

CPCW's purpose is to work positively with commissioners to ensure high quality outcomes from the service, which are both professionally and commercially viable for contractor participation.

#### **Service and Commissioner**

Community Pharmacy Intravenous Antibiotic Stockholding Service NHS Wirral CCG

### Response summary feedback from CPCW

CPCW has rated this service specification as x based on the comments made below. Our recommended actions to further improve the service are:

1. N/A

## **Timeline and Next Steps for CPCW**

CPCW will publish this service participation rating to contractors in **10 days' time.**Publication of this recommendation will be via individual email and posting on our website.
Commissioners are asked to please respond promptly with feedback/proposed changes so that they can be included within CPCW's recommendation to its contractors.

#### **Commissioners response to CPCW feedback**

Please enter response here, returning promptly to alison@cpcw.org.uk



# **Service Specification** Checklist

Point Covered	Action or Notes		
CPCW Consultation			
CPCW Consulted?	Yes		
CPCW Consulted with sufficient time to comment?	Spec received 23/06/23 for start date of 01/04/23		
Remuneration			
Does remuneration include/cover set up costs, backfill, consumables etc?	@£206.80 pa. (3.4% uplift from previous specification).		
	'VAT is not applicable'		
Is VAT treatment considered?	VAT application should be determined by the contractor. In practicality, the funding is set in collaboration with the commissioner within PharmOutcomes, and so any services will have their VAT treatment determined in collaboration.		
Does the payment structure use a system that is suitable for all contractors and are the payment terms acceptable?	Services uses PharmOutcomes to record data and produces invoices for the commissioner.  Payment is Quarterly.		
Where equipment is required, who provides/calibrates/services this? If contractor, does remuneration sufficiently cover the cost of this?	N/A		
Is remuneration fair?	Yes		
	Is/does the Service		
Sustainable? Consider costs – hourly rate, training interventions	Yes		
Start/End date	1 April 2023 – 31 March 2024		
What is the type of contract? (NHS Standard, Public Health, Bespoke, 3 <sup>rd</sup> Party Provider)	NHS Standard		
Clinically sound and in line with appropriate National or local guidance?	Yes		
Enhance patient care?	Yes		



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Have suitable monitoring arrangements and termination clauses?	The ICB Commissioned Medicines Management Team, on behalf of C&M ICB and the OPAT team, has the right to audit any part of the service at any time to ensure continued quality. They also reserve the right to ask for evidence from the pharmacy to prove that it is following the procedures outlined in this specification.  The service provider will cooperate with any assessment of the service or audit of the service to evaluate service provision and identify areas for service improvement, including any evaluation of healthcare professionals' perception of the overall quality of the service  Either party may terminate this agreement by providing written		
Enhance relationships with	notice of their intention to do so. A period of one month (30 days) should be given as notice		
other HCPs?	Yes		
Deliverable?	Yes		
Attractive enough for contractors to consider it worthwhile?	Yes		
Have performance criteria that supports a quality service?	The service provider must order and continuously hold the range and quantity of medicines specified in the medicines list and will dispense these in response to NHS prescriptions presented		
	Service Delivery		
Are the performance measures reasonable and achievable?	Yes		
Is the administration proportional to size or service and remuneration?	Yes		
Is there a SOP required to be provided by the contractor? Is an example provided?	SOP required, available upon request to ICB. Contractor to provide, no example provided.		
Are any reporting systems suitable to all contractors?	Yes, service uses PharmOutcomes		
What are the incident reporting procedures?	The service provider must have an adverse incident and near miss reporting system in place which includes maintaining a log of patient safety incidents		
Is the training required for the service reasonable? Consider accessibility to CPPE for non-	N/A		



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Is the training required for the service reasonable? Consider accessibility to CPPE for non-pharmacist/technician staff. What support and backfill arrangements are in place?	N/A	
Is there a clear definition of roles with regard to Data Controller within IG? Describe it.	No patient data other than prescription details – covered by NHS contract	

Miscellaneous Information		
Any other information specific to this service.	N/A	
Suggested RAG Rating		