

## SERVICE SUMMARY

### Think Pharmacy Minor Ailments

Wirral

#### Summary

The pharmacy team can provide advice and support for the treatment of a minor ailment that a person may have. This includes being able to supply medicines or appliances (medical devices) at NHS expense, without the need for the person to go and get a prescription from their GP first. The pharmacy may just provide advice about what they can do to help with the symptoms, or they may supply medicine to treat the minor ailment, or, where appropriate, refer the person to another healthcare professional.

#### How to Deliver

- Patient assessment by an accredited pharmacist.
- Provision of advice on the management of the presenting condition (Acute Bacterial Conjunctivitis, Cystitis, Impetigo, Migraine, Oral candidiasis in infants, Thrush in Breastfeeding Mothers)
- Provision of medication (*Nitrofurantoin tabs/caps, Pivmecillinam tabs, Trimethoprim tabs, Nystatin 100 000units/ml, Miconazole 2% cream, Chloramphenicol eye drops, Chloramphenicol ointment, Fusidic acid cream 2%*) from the formulary if patients meet the inclusion and exclusion criteria specified within the relevant Patient Group Direction(s) and supported by advice on its use.
- Referral to another healthcare provider (e.g. GP) where patients do not meet criteria for inclusion in the scheme and are not willing or able to self-manage their condition.
- Completion of a record of the consultation, which should preferably be entered at the time of the consultation into the PharmOutcomes within 2 working days of the consultation.

#### How to Qualify/DoC

Once registered with the Data Management Software, pharmacists must provide a [Declaration of Competence](#) (LINK) to provide the Pharmacy First Minor Ailments Service

[Think Pharmacy Minor Ailments Service : Community Pharmacy Cheshire and Wirral \(cpcw.org.uk\)](#)

[PGD's](#)

In addition to the Declaration of Competence, pharmacists providing the service need to read all relevant PGDs and sign the Pharmacist Self Declaration Form in each premises from which they provide the service.

[Service spec](#)

#### How/When to Claim

Activity for each quarter should be entered for submission by the 14th day of the beginning of the following quarter.

Activity data added to the data management module will be collated and an invoice generated on behalf of the service provider. The invoice will be directed to the appropriate organisation for payment on the service provider's behalf.

Payments will be processed within 28 days of receiving invoices.

#### Support

NHS Wirral CCG - Sarah Boyd-Short  
E: [sarah.boyd-short@nhs.net](mailto:sarah.boyd-short@nhs.net) or

CSU Support - Abigail Cowan  
E: [abigailcowan@nhs.net](mailto:abigailcowan@nhs.net)

PharmOutcomes – Alison Williams  
E: [alison@cpcw.org.uk](mailto:alison@cpcw.org.uk) | T: 07828 832782

LPC Pharmacy Services Manager – Gary Pickering  
E: [gary@cpcw.org.uk](mailto:gary@cpcw.org.uk) | T: 07921 855432

LPC Engagement Officer – Sara Davies  
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