



SERVICE SUMMARY
Urgent Palliative Care
Cheshire East

Summary

To improve the accessibility of drugs used in palliative care for patients in the community. To guarantee continuous availability of formulary stock from named pharmacies for patients and Health Care Professionals who require urgent access to palliative care medicines.

**How to
Deliver**

The Service provider must order and continuously hold the range and quantity of stock specified for the total number of hours the pharmacy is open, including bank holiday and rotas and during any periods of locum cover.

The pharmacy must include the Urgent Palliative Care Medicine Service in their entry on NHS Choices and accept referrals from NHS 111.

The Service provider will also participate in gathering information on stock availability via the Quarterly Audit on Pharmoutcomes (see Appendix 2).

Pharmacy Contractors will ensure service provision notification to their www.nhs.uk webpage and NHS Direct 111 Directory of Services is up to date at ALL times.

**How to
Qualify/DoC**

There are a variety of training resources that may support this service (but is not mandatory) available through [CPPE](#).

The service provider will have a Standard Operating Procedure which specifically detail the operational delivery of the Urgent Palliative Care Service in accordance with this specification.

The Service Provider must ensure that all staff working in the pharmacy have relevant knowledge, are appropriately trained and operate within the SOP

[CPCW service specification](#)

**How/When to
Claim**

To complete the CCG quarterly audit of service provision via Pharmoutcomes and returning by the 14th of the next quarter for the following payment: £200 annual fee for providing full and continuous service irrespective of the number of prescriptions dispensed. The fee will be paid in four instalments of £50 on the completion of the quarterly audit via PharmOutcomes data.

Support

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