

## Children Safeguarding Concerns

### **Children and Young People (under 18)**

Anyone who has concerns for the immediate safety of a child or young person must phone:

- The Cheshire East Consultation Service (ChECS) on 0300 123 5012  
(Monday -Thursday 8.30 am - 5pm or Friday 8.30am - 4.30pm)
- Out of Hours Service (Emergency Duty Team) on 0300 123 5022

Do not hesitate. Seek support and advice immediately.

Please refer to the link [here](#) for more information about safeguarding children and young people

**If you have children attending your setting who live outside of Cheshire East you must also keep contact details for the Local Authority in which they live. You should also make yourself aware of the LSCB procedures for those Local Authorities.**

Please visit the [Cheshire East Local Safeguarding Children Board \(LSCB\)](#) website for further information about keeping children safe in Cheshire East. The section headed 'professionals' includes the LSCB Training Programme for practitioners.

#### **East Cheshire local contact numbers are:**

**Safeguarding of children concerns** (*Children living in Cheshire East*)

**0300 123 5012**

***Cheshire East Consultation Service***

(Mon–Thurs 8:30am–5:00pm Friday 8:30–4:30pm)

**0300 123 5022**

***Emergency Duty Team***

**Allegations against an adult working with children**

**01270 685904/ 01606 288931**

***Local Authority Designated Officer (LADO)***

**Prevent referrals**

**Tel: 01606 362147**

**Police (Emergency)**

**999**

**Police (Non Emergency)**

**101**

For up to date information and further advice see [https://www.cheshireeast.gov.uk/livewell/care-and-support-for-children/early-years-and-childcare/info-for-providers/EYC-Practice-information/Delivering-childcare/safeguarding\\_and\\_welfare/safeguarding\\_and\\_welfare.aspx](https://www.cheshireeast.gov.uk/livewell/care-and-support-for-children/early-years-and-childcare/info-for-providers/EYC-Practice-information/Delivering-childcare/safeguarding_and_welfare/safeguarding_and_welfare.aspx)

**Less than 13 years.** The **matter must be discussed with the local safeguarding lead**. Please utilise local safeguarding procedures if supplying EHC to a patient under the age of 13. Call **0300 123 5012**

## Adult Safeguarding

### **Safeguarding Vulnerable Adults**

A vulnerable adult is any person 18 or over who is or may be in need of community care services by reason of:

Mental or other disability, age or illness and; who is or may be unable to take care of him/herself; or unable to protect him/herself from significant harm or serious exploitation

If you are worried about someone, please do not ignore it. Listen carefully and make a note. Then phone us on:

- **0300 123 5010**  
(8:30am to 5pm Monday to Thursday and 8:30 am to 4:30pm Friday)
- **0300 123 5022**  
(at all other times including bank holidays)

If you are in doubt about whether it is abuse or not - please call.

If you are at immediate risk of harm **contact the emergency services by ringing 999**, or if it is not an emergency, call **101**.

If you have a hearing or speech impairment you can use the national telephone relay service, just dial **18001** before the number or **18000** in an emergency.

If you feel unable to give information about yourself you can report abuse anonymously. All calls will be treated with respect and in confidence.

For further information and advice visit <https://www.cheshireeast.gov.uk/livewell/staying-safe/keeping-adults-safe/concerned-about-an-adult.aspx>